



Q•Wood™ Locking Engineered Hardwood with Opulux™ Performance Enhanced Finish – Care and Maintenance Guide

Everyday Cleaning

Your Q•Wood™ Engineered Hardwood floors feature patented Uniclic® technology and are very easily maintained. Simply use our Opulux™ Hard Surface Cleaner and a terry cloth or micro-fiber mop to clean everyday dirt and spills. This product has been specially formulated to safely clean the Opulux™ Performance Enhanced Finish without damaging your floor.

Opulux™ Hard Surface Cleaner Instructions:

1. To maintain and protect the appearance of your floor, a regularly scheduled cleaning routine should be established. Routinely sweep, dust mop, or use a vacuum with a soft bristle brush once a week or more often in heavily trafficked areas to remove any particles that could damage your floor. **Warning: Vacuums with a beater bar or power rotary brush head can damage a wood floor and should never be used.**
2. Apply the Opulux™ Hard Surface Cleaner directly on a cotton, terry cloth, or micro-fiber mop for use. **Never apply the cleaning solution directly to the surface of the floor.**
3. Use a back and forth motion when cleaning your floor. If the mop head becomes soiled, simply replace it with a clean one (using a soiled mop head may cause streaking). Performance Accessories™ mop covers are washable and re-usable. When dirty, simply wash and dry as you would any towel. **DO NOT USE FABRIC SOFTENER WHEN WASHING MOP COVERS.**

Renewing your Opulux™ Performance Enhanced Finish Floor

Whenever necessary and depending on wear and tear, the Opulux™ finish of your floor can be easily refreshed. Q•Wood™ – Renewal™ Revitalizing Solution is an easy to use product that restores and protects the floor. Optimal use of Renewal™ Revitalizing Solution is when the Opulux™ finish shows wear or damage due to heavy, abrasive traffic or light scratching. This treatment can be used for spot maintenance or used over the entire room(s).

Q•Wood™ – Renewal™ Revitalizing Solution Instructions:

1. Sweep, dust mop, or use a vacuum with a soft bristle brush to remove any particles that could damage your floor. **Warning: Vacuums with a beater bar or power rotary brush head can damage a wood floor and should never be used.**
2. Clean the floor or area thoroughly using the everyday cleaning process described above.
3. Let the floor dry completely.
4. Spray Renewal™ directly onto the surface of your Opulux™ floor, or apply the product with a cotton or terry cloth. Use a minimal amount of product to prevent the floor from becoming sticky.
5. Work with small sections that can be completed in 15 minutes or less; 10 minutes on hot, dry days (no more than 120°F).
6. Allow the product to stand on the floor for 1-2 minutes.
7. Wipe dry with a clean cloth or paper towel. Continue wiping until the surface feels completely dry.



8. Under ambient conditions recommended in the installation instructions, flooring can be walked on again in 4-6 hours.

Warning: Do not use any liquid on the treated area for 7 days following application.

Care and Maintenance of a Q•Wood™ – Renewal™ Revitalizing Solution Treated Floor

After application of Renewal™ Revitalizing Solution, do not clean the surface with liquid cleaners or water for 7 days. You may vacuum or dry mop during this time but do not apply any liquid to the surface of the treated area. If, accidentally, liquid gets on the surface within 7 days, you may need to repeat the refreshing process explained above.

Heavy Wear or Damaged Areas – If a treated floor shows too much wear (in patches or overall) or if the finish has worn through, we recommend replacing the flooring planks in this area using the excess flooring from your original installation. Quick•Step® recommends this step be carried out by skilled installers.

Very Important: Only use the Q•Wood™ products outlined in these instructions. Do not use any other cleaning or maintenance products as these may damage the Opulux™ Performance Enhanced Finish.

Tips & Warnings

- Sweep, dust mop, or use a vacuum with a soft bristle brush regularly.
- Remove spills promptly and use Opulux™ – Hard Surface Cleaner with a clean cloth to remove spills.
- Use felt protectors under heavy pieces of furniture and chairs.
- Use protective mats at all exterior entrances.
- Spiked heels or shoes in need of repair can severely damage the floor.
- Replace hard plastic, metal casters or wheels on furniture with soft rubber casters or by using a protective mat under the casters.
- Never use a wet mop on wood floors. Water can cause damage to wood flooring.
- Only use approved Q•Wood™ products for floors with Opulux™ Performance Enhanced Finish. Never use detergent, soap, oil, wax, polish, liquids, or other household cleaning products on your floors.
- The sun's UV rays can change the color of your floor. Use protective window coverings to protect hardwood floors from excessive heat during periods of direct sunlight.
- Keep animal nails trimmed as recommended by your veterinarian.
- Protect the floor when using a dolly for moving furniture or appliances. Never slide or roll heavy furniture or appliances across the floor.
- Never use steam cleaners on wood floors. This will force moisture into the wood and cause damage to the flooring.
- **Floor Mats –**
 - Exterior Mats: Use walk off mats at all exterior entrances. Have interchangeable mats for each exterior entrance. This allows a soiled mat to be replaced with a clean mat weekly during regularly scheduled cleaning. Clean the soiled mat so you'll always have a fresh one to replace the soiled one. This will prevent mats



from becoming the soil source. The mat should contain a combination of soft and stiff fibers. The soft fibers will absorb liquids the stiff fibers work to remove mud.

The majority of soil and damaging particulate are brought into the home on the soles of shoes.

- Interior Mats: Routinely clean under area rugs and mats. Soil or particulate allowed to remain underneath will have an abrasive effect on the floor finish.